

PPG Meeting Minutes – 5th February 2025

Attendees: Nigel Davis (*PPG Chair*), Eric Cronwright, Janet Crewe, Lynne Hyde, David Darts, Colin Payne.

Jane (*Orchid House Surgery PPG member*),

Catherine Jones (*Operations Manager*),

Sophie Flexman (*Practice Managers Assistant, Minute taker*),

Kate Carroll (*Social Prescriber, Crane Valley PCN*),

Gill Foott (*Community Engagement Officer, NHS Dorset*),

Julie Saunders (*OMNIsector*).

1. Welcome and Introductions.

Welcome to our new member David!

Jane from Orchid House PPG shadowed the meeting to see what we get up to.

Sadly, Celia has decided to leave the PPG due to ill health. We wish Celia all the best and will miss her greatly!

2. Approval of the Minutes of the meeting held on 4 December 2024.

Minutes approved and are uploaded to website.

3. Update from the practice on the Action points from the previous meeting.

All actions have been completed.

4. Update/Discussion on current Action Plan.

Eric is updating the action plan and will send it out to members.

Colin + Eric have been organising an NHS online services demo for patients of the practice, 10-12 patients to begin with. Kate has a list of potential patients who need support who can be invited.

Action- Kate to meet with Colin + Eric to discuss a date and venue (possibly Parley Place or Moors Manor Care Home)

5. Update from Celia.

As Celia has now left the PPG, ideally need another member to take over the work she did for us- including Community SWITCH representative, liaising with Julie to promote PPG + looking after PPG noticeboards in the Practice waiting rooms. Also would ideally need someone to take notes/rough minutes going forward as Sophie and Catherine will not be able to attend every meeting going forward.

Action- Members to have a think and put their names forward at next meeting if interested.

Action- group to send a 'sorry you're leaving' card for Celia.

6. AOB

Lynne updated us on the housing development in West Parley- the funding went to Northbourne medical centre, there is talks of the development turning to social housing. Lynne has left a further message with the councillor to discuss further. She will keep us posted.

Julie- various workshops and consultations going on re the 'NHS 10-year health plan'. She is attending one of these workshops in Kinson, along with Gill- she will feedback to us.

<https://www.gov.uk/government/publications/change-nhs-help-build-a-health-service-fit-for-the-future>

'Access Wellbeing Dorset'- BCP are holding Access Wellbeing hubs with Citizens Advice, link workers etc.- there is a drop in centre being held at the 'Centre' (previously called the Heatherlands) on Barns Road every Monday.

<https://dorsetaccesswellbeing.co.uk/>

Next meeting-

Wednesday 19th March 12pm at Hope Church.